**MEKDELA AMBA UNIVERSITY**

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# COLLEGE OF BUSINESS AND ECONOMICS

# Department of Management

Weight 2o%

Submission date: 05/09/2012

Group Assignment For 3rd Year Management and Accounting Students

* Concept of Quality
* Dimensions of Quality for Manufactured Products
* Determinants of Service Quality
* Cost of Quality
* Total Quality Management
* Fundamental Principles of Total Quality Management
* Knowledge of Total Quality Management Tools
* Statistical Quality Control
* Two Types of Statistical Quality Control Methods
* Acceptance Sampling
* Process Control

**INSTRUCTIONS**

**YOUR PAPER SHOULD NOT BE LESS THAN 12 PAGES**

**THERE WILL HAVE PRESENTATION.**